

WEST HELENA WATER WORKS
PHILLIPS

A PRECAUTIONARY BOIL ORDER NOTICE

ISSUE DATE: SEPTEMBER 23, 2024

FOR FURTHER INFORMATION, CONTACT
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NEWS ARTICLE

FOR IMMEDIATE RELEASE

THE ARKANSAS DEPARTMENT OF HEALTH HAS CONFIRMED THE 'BOIL WATER' NOTICE ISSUED BY WEST HELENA WATER WORKS FOR THE ENTIRE SYSTEM. THIS ORDER WAS ISSUED AS A PRECAUTIONARY MEASURE BECAUSE OF THE POSSIBILITY THAT CONTAMINATED WATER MAY HAVE ENTERED THE DISTRIBUTION SYSTEM AS A RESULT OF A LOSS IN NORMAL SYSTEM PRESSURE FROM A MAIN BREAK.

UNDER THE 'BOIL WATER' ORDER, ALL AFFECTED CUSTOMERS MUST BE ADVISED THAT THE WATER MAY BE UNSAFE FOR HUMAN CONSUMPTION, AND WATER USED FOR DRINKING OR FOOD PREPARATION MUST BE BOILED BRISKLY FOR ONE (1) MINUTE PRIOR TO USE. ALL ICE CUBES SHOULD BE DISCARDED AND ONLY BOILED WATER USED FOR MAKING ICE.

THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL THE PROBLEM HAS BEEN CORRECTED, AN ADEQUATE DISINFECTANT LEVEL IS ESTABLISHED THROUGHOUT THE DISTRIBUTION SYSTEM, AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK.

THE BOIL WATER ORDER WAS DUE TO MAIN BREAK.

SYSTEM PERSONNEL NOTIFIED: ROSE, SAEED BY: Devin Moon ON: 9/23/2024 1:25:24 PM
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