

PUBLIC NOTICE

The **HELENA WATER SEWER** is a public water system subject to regulation under the federal Safe Drinking Water Act. Those regulations require the notification of customers whenever a violation occurs and is the basis for this notice.

The water system failed to meet the requirements of the Rules and Regulations Pertaining to Water Operator Licensing in the months of January 2023 – April 2023

The Rules and Regulations of the Arkansas Department of Health requires each public water system to use the services of a qualified operator. A qualified operator is defined as a person holding an appropriate valid Water Operator's License based on the type of water system and population served.

The system will remain in violation until the requirements of the Rules and Regulations pertaining to Water Operator Licensing are met.

Failure to meet this requirement does not necessarily mean that the water is unsafe or that alternate sources of water should be used.

The water system has registered all plant operators to receive required licensing.

Should you have any questions concerning this notice contact the water system at (870)817-7460 or the Engineering Section of the Department of Health at 501-661-2623.

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The U.S. Environmental Protection Agency sets national standards for drinking water and has established a requirement that certain public water systems must be operated by a qualified operator. The Arkansas Department of Health defines a qualified operator as a person holding an appropriate valid Water Operator's License based on the type of water system and population served. This requirement was not met during **June 2023 – October 2023, December 2023, January – February 2024.**

Failure to meet this standard does not mean that the water is unsafe or that alternate sources of water should be used. The water system has registered all plant operators for required licenses.

_____.
(detail the action taken to correct the violation)

Should you have any questions concerning this notice, contact the water system at (870)817-7460 or the Engineering Section of the Department of Health at 501-661-2623.

PUBLIC NOTICE

The HELENA WATER SEWER is a public water system subject to regulation under the federal Safe Drinking Water Act. Those regulations require the notification of customers whenever a violation occurs, and is the basis for this notice.

The water system failed to retain a qualified, licensed operator for the period of December 2023.

The U.S. Environmental Protection Agency sets national standards for drinking water and has established a requirement that certain public water systems must be operated by a qualified operator. The Arkansas Department of Health defines a qualified operator as a person holding an appropriate valid Water Operator's License based on the type of water system and population served.

Failure to meet this requirement does not necessarily mean that the water is unsafe or that alternate sources of water should be used.

The water system has registered all plant operators for required licenses.

(detail the action(s) taken to correct the violation)

(870) 461-7060 should you have any questions concerning this notice, contact the water system at _____ or the Engineering Section of the Department of Health at 501-661-2623.

(Phone #)

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APR 05 2024

By _____

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Failure to meet this requirement does not necessarily mean that the water is unsafe or that alternate sources of water should be used.

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PUBLIC NOTICE

The **WEST HELENA WATERWORKS** is a public water system subject to regulation under the federal Safe Drinking Water Act. Those regulations require the notification of customers whenever a violation occurs and is the basis for this notice.

The U.S. Environmental Protection Agency sets national standards for drinking water and has established a requirement that certain public water systems must be operated by a qualified operator. The Arkansas Department of Health defines a qualified operator as a person holding an appropriate valid Water Operator's License based on the type of water system and population served. This requirement was not met during **June 2023, July 2023, August 2023, September 2023, October 2023, December 2023, January 2024, and February 2024.**

Failure to meet this standard does not mean that the water is unsafe or that alternate sources of water should be used. The water system has registered all plant operators for required licences.

(detail the action taken to correct the violation)

Should you have any questions concerning this notice, contact the water system at (870)817-7460 or the Engineering Section of the Department of Health at 501-661-2623.

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The **WEST HELENA WATERWORKS** is a public water system subject to regulation under the federal Safe Drinking Water Act. Those regulations require the notification of customers whenever a violation occurs and is the basis for this notice.

The water system failed to meet the requirements of the Rules and Regulations Pertaining to Water Operator Licensing in the months of March 2021 – December 2021, May 2022, January – April 2023

The Rules and Regulations of the Arkansas Department of Health requires each public water system to use the services of a qualified operator. A qualified operator is defined as a person holding an appropriate valid Water Operator's License based on the type of water system and population served.

The system will remain in violation until the requirements of the Rules and Regulations pertaining to Water Operator Licensing are met.

Failure to meet this requirement does not necessarily mean that the water is unsafe or that alternate sources of water should be used.

The water system has registered all plant operators for required licences.

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The **WEST HELENA WATERWORKS** is a public water system subject to regulation under the federal Safe Drinking Water Act. Those regulations require the notification of customers whenever a violation occurs and is the basis for this notice.

A sanitary survey inspection of your water system by the Engineering Section found a significant deficiency. No corrective action has been taken during the months of **October – December 2023, and January – February 2024**

Water supplied by this system is from a groundwater source. The U.S. Environmental Protection Agency (EPA) sets national drinking water standards and has determined that the presence of microbiological contaminants are a health concern at certain levels of exposure. The water system must correct any significant deficiencies identified by the State.

Inadequately treated or inadequately protected water may contain disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not just associated with disease-causing organisms in drinking water, but may also be caused by several factors other than your drinking water.

EPA has set enforceable requirements for treating drinking water to reduce the risk of these adverse health effects. Treatment such as proper filtering and disinfecting of the water removes or destroys microbiological contaminants. Drinking water which is treated to meet EPA requirements is associated with little to none of this risk and should be considered safe. Failure to meet this requirement does not necessarily mean that the water is unsafe or that alternative sources of water should be used.

The water system has registered all plant operators for required licences.

(detail the actions taken to correct violations)

Should you have any questions concerning this notice, contact the water system at _____ or the Engineering Section of the Department of Health at 501-661-2623.

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The WEST HELENA WATER WORKS is a public water system subject to regulation under the federal Safe Drinking Water Act. Those regulations require the notification of customers whenever a violation occurs, and is the basis for this notice.

A DECEMBER 2023 sanitary survey inspection of your water system by the Engineering Section found the following significant deficiency: NO LICENSED OPERATOR AND HAVE NOT HAD TANK INSPECTIONS DONE IN THE PAST FIVE YEARS. No corrective action has been taken during the month of December 2023.

Water supplied by this system is from a groundwater source. The U.S. Environmental Protection Agency (EPA) sets national drinking water standards and has determined that the presence of microbiological contaminants are a health concern at certain levels of exposure. The water system must correct any significant deficiencies identified by the State.

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not just associated with disease-causing organisms in drinking water, but also may be caused by a number of factors other than your drinking water.

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The water system has registered all plant operators for required licenses.

(detail the action(s) taken to correct the violation)

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A JAN-FEB 2024 sanitary survey inspection of your water system by the Engineering Section found the following significant deficiency: LACK OF MAINTENANCE AND NO TANK INSPECTION IN PAST 5 YEARS. No corrective action has been taken during the month of January 2024.

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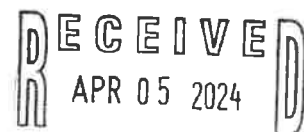
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The water system has registered all plant operators for required licenses.

Scheduled tank inspections for summer of 2024.

(detail the action(s) taken to correct the violation)

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